



RESIDENTIAL HOSPICE CARE IN GREY BRUCE

CHAPMAN FAMILY DONATES \$1-MILLION TO GREY BRUCE HOSPICE

A \$1-million donation from the Chapman family will make the new Residential Hospice of Grey Bruce a reality. The family owners of Chapman's Ice Cream in Markdale are sharing their success with the entire region. The generous gift will allow the organization to break ground in early 2016.

Blackburn News, October 2015

CHAPMAN'S DONATE ONE MILLION DOLLARS TO GREY BRUCE HOSPICE

The Dock 92.3 FM

Its a major boost for getting a permanent residential hospice in Grey Bruce. The family owners of Chapman's Ice Cream in Markdale has donated a million dollars to the fundraising campaign. In a release, David Chapman says they wanted to make a positive difference in the region.

HOSPICE RECEIVES BIG DONATION

Bayshore Broadcasting, October 2015

Co-founder David Chapman says his family recognizes that they can play a leadership role and make a positive difference in the region. He says their support for the new hospice building acknowledges that everyone in Grey and Bruce deserves to live with compassion and dignity.

HIKE FOR HOSPICE RAISING FUNDS & AWARENESS FOR PALLIATIVE CARE

Hanover Post, May 2014

Lovell said community is the most important aspect in sustaining services like a hospice and palliative care. "...because it strengthens our reach, appeal and an awareness of the service".

RESIDENTIAL HOSPICE PROVIDING COMPASSIONATE END OF LIFE SERVICE

Grey Bruce This Week, February 2014

The staff at the hospice believes end of life care shouldn't just be a place to pass on. They believe it should involve a combination of compassion, friendly faces, excellent service so friends and family can be there for their loved ones.

If we want it, we have to build it ourselves

Owen Sound Sun Times, October 2015

And that brings us back to points about getting things done in this area: We're stronger when we act

regionally, we can create what we need, and if we don't do it for ourselves one is going to do it for

Future hospice gets significant injection

The Residential Hospice of Grey Bruce (RHGB) is pleased to announce that full construction of a free-standing residential hospice in 2016 is now likely thanks to a \$1,000,000 donation from the Chapman family. (Saugeen Times, October 2015)

HIKE FOR HOSPICE WILL RAISE FUNDS FOR NEW RESIDENTIAL HOSPICE OF GREY BRUCE FACILITY

Kincardine News, April 2015

The Kincardine Hike for Hospice Palliative Care on May 3 hopes to help raise money to fund the Residential Hospice of Grey Bruce's new, permanent facility. The Hospice's mission is to provide compassionate, dignified, patient-centred care to individuals with a progressive life-limiting illness.

HOSPICE REZONING...APPROVED

Owen Sound Sun Times, March 2015

Plan to build a new facility in Owen Sound and-of-life care patients cleared a hurdle Monday night. City council approved to rezone a property on 10th Street for Grey Bruce Health Services to build the construction of a residential hospice.

GREY-BRUCE HOSPICE WINS NATIONAL AWARD

Owen Sound Sun Times, December 2013

The Residential Hospice of Grey Bruce has received a national award less than seven months after opening at Seasons Retirement Community in Owen Sound.

WHEN END-OF-LIFE CARE IS NEEDED

When end-of-life care is needed, patients and their families are able to choose the care setting that best suits their needs: home, hospital and now the Residential Hospice of Grey Bruce.

At the Residential Hospice our focus is on the patient and their family. Our aim is to manage a loved one's pain and symptoms to help them live well right to the very end of life, and help them die in comfort. We work

in partnership with other care providers to help patients and families address physical, psychological, social, spiritual and practical issues through the dying process and help families cope with loss and grief during illness and bereavement.

We offer a home-like setting where patients of all ages and illnesses can receive end-of-life care services. The staff and volunteers work together with patients and families to

provide compassionate care and comfort in the last stages of life. Family members are supported during this difficult time and encouraged to stay with their loved one in a comfortable, relaxed setting.

The Residential Hospice of Grey Bruce has been a proud part of our community since admitting our first patient in May of 2013. Our service is free of charge to patients and their families.



Scott Lovell shares news of the decision by Owen Sound City Council to waive certain development fees for the new hospice

RESIDENTIAL HOSPICE ADMIN OFFICE

946 3rd Avenue East
(Carney Lane)
Owen Sound, ON

519-470-4100

Monday-Friday 11 AM - 2 PM

GENERAL INQUIRIES

info@greybrucehospice.com

519-370-7239

EXECUTIVE DIRECTOR

Scott Lovell

slovell@greybrucehospice.com

EXECUTIVE DIRECTOR'S MESSAGE

It is my pleasure to provide you with an update on our activities at the Residential Hospice of Grey Bruce. Each fall, we take the opportunity to reflect back on the year that was and to look forward to the year ahead. This newsletter is just one of the many ways we seek to stay connected to the community that has demonstrated so much support for our Hospice and plays such an important role in our success.

Much of what you may have heard recently about the Hospice has probably been about our progress on constructing a free-standing residential hospice to better serve patients and families from across Grey and Bruce. This is certainly exciting news for our region as we move closer to construction.

Most importantly, I want to assure you and remind you that our focus remains on the patients and family in our care. Our current six-bed Hospice, operating in our temporary location, continues to offer expert end-of-life care to those who choose our service and come to us in their time of need. Our team of palliative physicians, Registered Nurses, personal support workers, volunteers, spiritual counsellors and other care providers continue to offer the best of their skill and compassion and deliver on our promise to provide comfort and dignity to loved ones in the final stages of their life.

In our two-and-a-half years of operation we have provided exceptional care to over 200 patients and supported their families in their journey. They have come to us from across the entire region of Grey and Bruce, with almost half our patients coming from outside the city of Owen Sound, establishing us as a truly regional hospice. Demand for access to the Hospice

is growing. In the past year our waitlist has increased and our occupancy levels remain high. This is why news of our new Hospice is important. We need to grow and we will with your support.

Until the new building is constructed, I want you to know that patient and family care will not be compromised. With the leadership of our volunteer Board, the dedication of our Hospice team, we can honour both our commitment to care and construct a new facility to serve our region for generations to come.

Scott Lovell



Through speaking engagements we are able to share our story. Here Scott speaks to the Sauble & Area Men's Club.

A COMMUNITY OF FRIENDS

In partnership with the South West Local Health Integration Network and the South West Community Care Access Centre, the residential hospice receives government funding for nursing staff and personal support workers only. All other aspects of our operation are funded exclusively through community donations.

With the support of our community, we are able to offer patients and families exceptional care in a comfortable and home like environment at no cost to them. We use donations to equip our patient rooms with amenities that contribute to patient and family comfort or purchase individual items to improve their experience.

We are incredibly grateful to everyone throughout Grey and Bruce County

who purchased tickets, supported a hiker, donated prizes, made an in memoriam donation, invited us to speak to your service club or volunteered their time and talent to make all of the fundraising initiatives successful. It takes a community to build a hospice.



Local physicians accompany dancers in Dancing with the Docs 3.

MISSION

Our community Hospice is a centre of excellence with a multidisciplinary team, providing compassionate, dignified, patient-centered care to individuals with a progressive life-limiting illness, empowering them to live well while dying.

Sherri Stevens and friends present a cheque to the Hospice for \$43,000 from the 1st Annual Geoff Stevens Memorial Golf Tournament



A MESSAGE FROM OUR CHAIR

Rob Cordell, Chair,
Board of Directors

As Chair of the volunteer Board of the Residential Hospice, it is my pleasure to share with you our progress over the past year on a key initiative. As an organization we knew that our most important priority was to begin planning our move from our temporary location at Seasons in Owen Sound, and this was important for two reasons. First, it is in the best interest of patient and family care. We need to be able to design a space that is purpose built for end-of-life care so that we can continue to grow our service and create a free-standing hospice that can become the Centre of Excellence we have long envisioned. Second, owning our own facility will reduce our second greatest expense at the Hospice, which remains the cost of our lease.

To help make a move possible, through a generous donation agreement that included both a cash

payment and a charitable tax receipt, the Board purchased the land that will become the site for our new Hospice. We worked with the City of Owen Sound on re-zoning the land, and benefitted greatly by a decision by the Mayor and Council to waive certain development fees. We now had a place to build our new Hospice and we began the work of designing a facility, starting with the patient and family rooms, which would fit in this unique property.

Fast forward to this October where our project received the most significant news to date – a \$1 million donation from the Chapman family of Markdale. The timing could not have been any better, as we are only in the initial stages of our capital campaign. A commitment of this magnitude helps ensure that we will get a shovel in the ground in 2016, and with a bit of luck, have the project built and paid for by the end of next year. We are that much closer to building a home for Hospice.

We still have a lot of work ahead in terms of finding other community partners to financially contribute and show support for our service. But we are excited at the potential of people throughout Grey and Bruce to contribute to a project that will serve our region for generations to come. On behalf of our Board, thank you all for what you have done, and may soon do, in support of your Hospice.

Bev Ker represents the Bruce Peninsula Hospice who commissioned and donated a painting to the Hospice. BPH has been providing non-medical visiting hospice and bereavement services since 1995.



MARK YOUR CALENDARS

Hike for Hospice
May 1, 2016

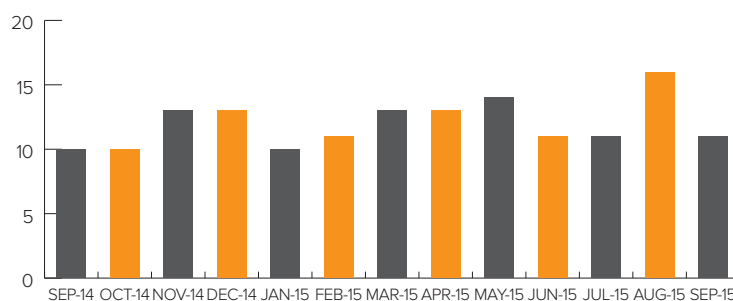
4th Annual Hospice
Golf Tournament
Cobble Beach
June 8, 2016

Dancing with the Docs 4
Fall, 2016

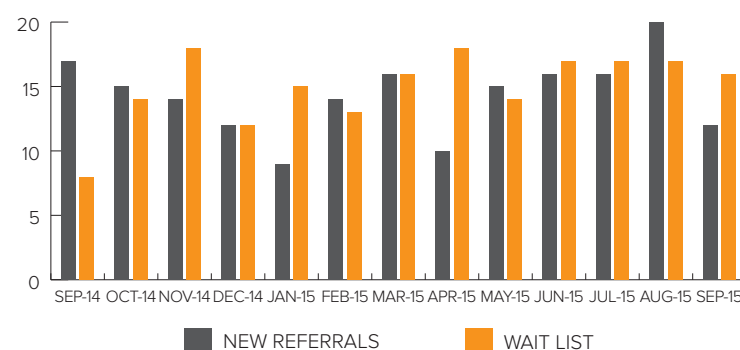


Participants in our 2015 Hike for Hospice from Formosa, who contributed over \$10,000 of a total \$56,000 raised that day.

PATIENTS SERVED



REFERRALS/WAIT LIST



SUSTAINABILITY

Sustainability of the Hospice is dependent on the continued support of members of our community. By becoming a monthly donor you will help us ensure that the Hospice will be available to our friends, family and neighbours for years to come. Your donation can be deducted automatically each month directly from your bank account. If you would like to become a monthly donor you can download a preauthorized debit agreement from our website, or contact us at info@greybrucehospice.com or 519-370-7239 and we will send you the forms.

Is your service club, church group or organization looking for a guest speaker?

We would love to share our story. Call us at 519-370-7239 to arrange.

In an effort to minimize costs, please let us know if you are willing and able to receive future newsletters via email. Send your email address to:

info@greybrucehospice.com.

Also, please view our website for updates and ongoing happenings at the Hospice.

www.greybrucehospice.com

[@gbhospice](https://twitter.com/gbhospice)

facebook.com/pages/Residential-Hospice-of-Grey-Bruce

FAST FACTS

Between September 1, 2014 and September 30, 2015 the Hospice provided 2072 patient days of care.

In this same period the average occupancy was 87% and a total of 101 patients were admitted to the Hospice.

Of the 101 patients, 50 came from outside the city of Owen Sound.



Staff and volunteers celebrate Christmas with carols and cheer for patients and families in our care.



Marilyn "Sparkle" Markle is presented with a gift for her support and fundraising for the Hospice.

VOLUNTEERS

A GIFT TO OUR HOSPICE

We could not do what we do without the tremendous contribution of volunteers from our community and the difference they make in our care for patients and families every day. As a not-for-profit organization we rely on the dedication of volunteers and are made better by their commitment, compassion and generosity to our service. The Residential Hospice of Grey Bruce offers two kinds of volunteer opportunities.

Supportive care volunteers work in the residential hospice, providing a variety of services. They perform tasks like greet people at the door, provide respite for families, chat with patients, deliver food and do light housekeeping. Supportive care volunteers take part in palliative care education classes to help give them more comfort in their role at the Hospice and strengthen their contribution to patient and family services.

Administrative volunteers work at the hospice business office in downtown Owen Sound. They collect donations, answer the phone, give out general information about the hospice, and provide administrative support.

No matter the role, we know that we benefit greatly from our volunteers and ensure that we are supporting them. If you would like to get involved email: info@greybrucehospice.com or call: 519-370-7239 and let us know how you would like to help!

DID YOU KNOW...

Donating publicly traded securities directly to the Hospice is a tax-effective method of giving. By donating the shares directly, the Hospice benefits by receiving the full value of the shares. At the same time, you benefit since the disposition of the security to the charity is fully exempt from capital gains tax and you receive a charitable donation receipt for the fair market value of the share at the time of donation.

Contact us at
info@greybrucehospice.com
or 519-370-7239

Mail Donations to:
1565 16th Street East
Unit 3 - PMB #265
Owen Sound, ON N4K 5N3

WE NEED YOUR FINANCIAL HELP

Every donation the hospice receives helps us to provide compassionate and much needed end-of-life care. Your thoughtful gift of even \$10 to \$50 helps us fulfill our mission. We thank you for any contribution you can afford.

NAME (PLEASE PRINT) _____

MAILING ADDRESS _____

CITY _____ PROV. _____ POSTAL CODE _____

PHONE _____ EMAIL _____

GIFT ☐ CHEQUE ☐ MC ☐ VISA CARD NO. _____ EXP ____ / ____

☐ I am enclosing a one-time donation of \$ _____

☐ I wish to make an annual donation of \$ _____ for ____ years.

☐ I wish my gift to remain anonymous. Please do not list me by name in any public documents acknowledging donors.

GIFT IN MEMORY OR HONOUR OF ANOTHER PERSON (IF APPLICABLE)

NAME (PLEASE PRINT) _____

☐ Memorial ☐ Occasion

NAME (PLEASE PRINT) _____

MAILING ADDRESS _____

CITY _____ PROV. _____ POSTAL CODE _____

☐ Please indicate the amount of the gift in acknowledgement.

Official Donation Receipts for Tax Purposes will be issued only for donations of \$20 or more unless specifically requested.

You may also donate online through CanadaHelps. Click on "Donate Now" button at www.greybrucehospice.com