

Residential Hospice of Grey Bruce Inc. Nursing Manual	DIVISION: Nursing	POLICY NO: 1-R-15
	CATEGORY: Hospice Residence	
ISSUED BY: Executive Director	SUBJECT: Emergency Medical Contact	PAGE NO: 1 of 1

POLICY:

All physicians who wish to have their patients at the Residential Hospice of Grey Bruce and provide their on-going medical support, must agree that they will be available 24/7 for consultation and instruction.

PROCEDURE:

- All physicians who have patients at the Hospice have left 24 hr. contact numbers.
- If the physician cannot be reached directly, any family member or personal friend who answers the phone must be advised that the situation is critical – i.e. a patient is haemorrhaging – and that the physician must be advised of the urgent nature of the call immediately.
- If this contact number is for an on-call physician, this physician is legally responsible for the care of the Hospice patient.
- Nursing staff should take every effort to assist the physician as he/she provides medical care, either through telephone contact or at the Hospice.

If, after discussions with the Hospice Coordinator/Executive Director, the nursing staff are unsure about the management of the clinical situation, guidance can be obtained by contacting the Medical Consultant on call for the Hospice

DATE APPROVED: April 2004

DATE REVIEWED:

DATE REVISED: April 2013

APPROVED BY: