



2024-2027 Strategic Plan

MISSION - Provide Grey Bruce community equitable access to comprehensive, collaborative and compassionate end-of-life care, grounded in dignity, respect, empathy and our common humanity.

VISION - Community supporting community to live well with dying.

PILLARS

Sustainability

S1. Be an employer of choice for skilled and compassionate clinical, administrative, and volunteer staff who are deeply committed to palliative care and uphold our values of dignity and empathy.

S2. Develop and maintain a comprehensive Risk Management Program that prioritizes patient safety, staff well-being, and regulatory compliance, ensuring the highest standards of care.

S3. Maintain a sustainable financial model for services and growth that fosters long-term stability, both financial and human resource, and enables equitable access to those with a life limiting illness.

S4. Lead an Awareness Campaign and advocate with our partners to raise awareness about the continuum of palliative care and hospice service in Grey and Bruce.

Education

E1. Establish Chapman House as a local centre of excellence and education, advancing palliative care knowledge and fostering the development of skilled professionals in Grey Bruce.

E2. Educate the community on the range of palliative care and support services offered at Chapman House, empowering individuals and families to make informed decisions about end-of-life care.

E3. Identify and provide ongoing professional development and training opportunities for employees, volunteers, and the Board, cultivating a culture of continuous learning and growth.

E4. Promote training opportunities and educational placements for Nursing and PSW students within Chapman House, helping to ensure a skilled workforce equipped to deliver exemplary care for those with a life limiting illness.

Resident & Family Care

R1. Provide exemplary pain and symptom management for residents, utilizing evidence-based practices and a multidisciplinary approach to enhance quality of life.

R2. Foster the social, psychological, emotional, and spiritual well-being of residents and families through integrated allied health services, holistic therapies, and legacy programs that honour individual experiences and promote healing.

R3. Support families and caregivers through comprehensive Grief and Bereavement programs, tailored to meet diverse needs and promote resilience in the face of loss.

R4. Explore and collaborate with community partners to identify opportunities for innovation and expansion of palliative care services.